



## Medical Device Cybersecurity Principles

Safety is critical to the medical technology industry, and medical device manufacturers take seriously the need to continuously assess the security of their devices in a world where the risks, no matter how remote, evolve. Medical device manufacturers make every effort to address cybersecurity throughout the product lifecycle, including during the design, development, production, distribution, deployment, maintenance and disposal of the device and associated data. Similarly, manufacturers implement proactive measures to manage medical device cybersecurity, including but not limited to routine device cyber maintenance, assessing postmarket information, employing risk-based approaches to characterizing vulnerabilities, and timely implementation of necessary actions.

This document provides the medical device industry's foundational principles for building a cybersecurity program for the development and deployment of secure medical devices. To be sure, the entire health care ecosystem that uses advanced medical technologies should be aware of the potential for cybersecurity incidents and share in the commitment to securing these technologies. This includes but is not limited to the users, healthcare professionals, providers, IT system integrators, Health IT developers, IT vendors, medical device manufacturers, and regulators. Moreover, security requirements for medical devices must take into account the intended use and use environment of the product. For example, many medical devices are required to be immediately accessible by a physician during an emergency medical procedure, and miniaturized medical devices are often constrained by limited energy storage (*e.g.*, battery life).

**The following foundational principles should guide the development of an effective cybersecurity program for the production and deployment of secure medical devices:**

1. **Medical device development and security risk management.** An effective cybersecurity risk management program should incorporate both premarket and postmarket lifecycle phases and address cybersecurity from medical device conception to disposal. Medical device security risks should be addressed through a risk management process that is based on consensus-driven recognized standards and reference documents.
  - a. Manufacturers should address and document cybersecurity during the design and development of the medical device. In addition to patient safety and device effectiveness, product development processes must address privacy concerns as well as the fundamental objectives of secure design: Confidentiality, integrity (including authenticity and non-repudiation), and availability.

- b. Manufacturers should work with healthcare providers, device users and patients to ensure that risk control measures intended to increase security do not degrade the intended use of the device, including requirements related to emergency access. A risk-benefit analysis may be required in certain situations. In many cases, the therapeutic benefits of a product far outweigh potential security risks.
  - c. Manufacturers should have a process to monitor the ongoing security of their devices and if new vulnerabilities are revealed, they must determine whether additional security risk control measures can be implemented without compromising the safety and effectiveness of the device.
  - d. Manufacturers should employ mechanisms to receive relevant cybersecurity-related information from their suppliers.
2. **System-level<sup>1</sup> security.** Systems are only as secure as their weakest point. In order to maintain system-level security, all elements of the system must be appropriately managed and secured.
- a. System-level security is a shared responsibility. Device manufacturers play an important role; however, all stakeholders within the larger system must work together to ensure its integrity.
  - b. Security incidents should be investigated in a collaborative fashion in order to, as appropriate, uncover facts, appropriately inform stakeholders including patients, health care delivery organizations, and regulators, and to employ additional security risk control measures when appropriate in the context of a device's intended use.
3. **Coordinated disclosure.** Medical device manufacturers should support a coordinated disclosure process that provides a pathway for researchers and others to submit information, including detected potential vulnerabilities, to the organization.
- a. Coordinated disclosure processes should clearly define the responsibilities of both the manufacturer and researcher.
  - b. Manufacturers bear a responsibility to address submitted potential vulnerabilities in a timely and professional manner and to comply with local regulatory reporting requirements.
  - c. To minimize any potential impact to patient safety, researchers and other third parties should work with and submit as promptly as possible, and prior to public release of such information, potential vulnerabilities to the manufacturer and relevant government body on a coordinated basis.

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<sup>1</sup> System-level security refers to the architecture, policy and processes that ensure data and system security in systems that contain connected medical devices.

4. **Consensus standards, regulatory requirements, and education.** The development of consensus standards and regulations should be a collaborative effort between regulators, medical device manufacturers, independent security experts, academia, and health care delivery organizations.
  - a. The health care industry should leverage the experiences and expertise of other sectors and government agencies.
  - b. The involvement of academia and independent security experts is a critical factor in ensuring that new standards and regulations are current and reflect best practices.
  - c. Manufacturers and health care delivery organizations should leverage principles elaborated in relevant consensus standards and technical reports.
  - d. Stakeholders should be educated on the importance of coordinating privacy and security requirements so that they complement each other to further patient safety.